

Access and Fairness Survey: FY2006 - FY2011

	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
1st District								
Brigham City								
1. The courthouse was easy to find.	100%	23	100%	49	100%	40	99%	87
2. Parking was easy.	100%	21	100%	46	100%	40	98%	83
3. I easily found the courtroom or office I needed.	100%	23	98%	46	95%	39	100%	87
4. I felt safe in the courthouse.	96%	23	100%	47	100%	39	100%	86
5. Security officers treated me with courtesy and respect.	100%	23	100%	49	100%	38	98%	84
6. The forms I needed were easy to understand.	100%	14	97%	37	93%	28	100%	66
7. The court met my needs for disability assistance.	100%	3	100%	21	100%	12	100%	26
8. The court tries to remove language barriers	100%	8	100%	25	96%	28	100%	34
9. The court's web site was useful.	88%	8	96%	23	94%	18	100%	13
10. The court's hours made it easy to do my business.	86%	7	98%	45	100%	34	93%	74
11. I finished my court business in a reasonable time.	90%	21	100%	47	97%	36	94%	82
12. Court staff paid attention to my needs.	100%	20	96%	47	100%	37	93%	80
13. I was treated with courtesy and respect.	100%	22	100%	47	100%	42	94%	87
14. I am satisfied with my experience at the courthouse.	100%	22	98%	48	97%	38	94%	86
15. I understood what happened in my case.	100%	18	95%	37	100%	23		
16. I know what I should do next in my case.	94%	17	97%	38	100%	24		
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	19	100%	34	100%	20		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	19	97%	34	100%	21		
19. The hearing was fair.	100%	18	97%	32	95%	22		
20. Both sides at the hearing were treated the same.	100%	17	94%	32	95%	20		

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1st District								
Logan								
1. The courthouse was easy to find.	100%	41	100%	82	98%	60	100%	21
2. Parking was easy.	97%	39	96%	80	100%	57	100%	22
3. I easily found the courtroom or office I needed.	100%	40	99%	81	95%	61	100%	22
4. I felt safe in the courthouse.	98%	40	99%	82	98%	60	100%	22
5. Security officers treated me with courtesy and respect.	100%	41	96%	82	97%	61	95%	22
6. The forms I needed were easy to understand.	100%	30	92%	65	95%	44	100%	16
7. The court met my needs for disability assistance.	100%	16	100%	41	96%	26	100%	7
8. The court tries to remove language barriers	96%	27	98%	52	95%	38	75%	16
9. The court's web site was useful.	100%	27	85%	41	96%	24	91%	11
10. The court's hours made it easy to do my business.	94%	17	92%	77	87%	53	94%	18
11. I finished my court business in a reasonable time.	97%	39	89%	75	92%	59	100%	22
12. Court staff paid attention to my needs.	100%	37	91%	78	91%	57	95%	21
13. I was treated with courtesy and respect.	100%	40	97%	79	95%	59	95%	21
14. I am satisfied with my experience at the courthouse.	100%	40	86%	79	92%	61	95%	22
15. I understood what happened in my case.	96%	27	85%	66	93%	40		
16. I know what I should do next in my case.	96%	28	89%	66	94%	36		
17. The judge, commissioner, referee, or mediator listened to all sides.	96%	28	93%	57	91%	43		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	30	88%	60	87%	46		
19. The hearing was fair.	97%	30	88%	58	82%	39		
20. Both sides at the hearing were treated the same.	88%	26	89%	56	84%	43		

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1st District								
Randolph								
1. The courthouse was easy to find.	100%	14			100%	12	100%	1
2. Parking was easy.	85%	13			100%	12	100%	1
3. I easily found the courtroom or office I needed.	100%	13			100%	12		
4. I felt safe in the courthouse.	100%	13			92%	12		
5. Security officers treated me with courtesy and respect.	100%	12			100%	10		
6. The forms I needed were easy to understand.	100%	8			100%	16	100%	1
7. The court met my needs for disability assistance.	100%	4			100%	2	100%	1
8. The court tries to remove language barriers	100%	6			100%	2		
9. The court's web site was useful.	83%	6				0		
10. The court's hours made it easy to do my business.	100%	4			90%	10		
11. I finished my court business in a reasonable time.	100%	10			91%	11		
12. Court staff paid attention to my needs.	100%	10			100%	10		
13. I was treated with courtesy and respect.	100%	13			100%	10		
14. I am satisfied with my experience at the courthouse.	100%	12			100%	10		
15. I understood what happened in my case.	100%	10			100%	7		
16. I know what I should do next in my case.	100%	7			100%	7		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7			100%	6		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7			100%	6		
19. The hearing was fair.	100%	8			100%	6		
20. Both sides at the hearing were treated the same.	88%	8			100%	6		