

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
1st District								
Brigham City								
1. The courthouse was easy to find.	100%	23	100%	49	100%	40	99%	87
2. Parking was easy.	100%	21	100%	46	100%	40	98%	83
3. I easily found the courtroom or office I needed.	100%	23	98%	46	95%	39	100%	87
4. I felt safe in the courthouse.	96%	23	100%	47	100%	39	100%	86
5. Security officers treated me with courtesy and respect.	100%	23	100%	49	100%	38	98%	84
6. The forms I needed were easy to understand.	100%	14	97%	37	93%	28	100%	66
7. The court met my needs for disability assistance.	100%	3	100%	21	100%	12	100%	26
8. The court tries to remove language barriers	100%	8	100%	25	96%	28	100%	34
9. The court's web site was useful.	88%	8	96%	23	94%	18	100%	13
10. The court's hours made it easy to do my business.	86%	7	98%	45	100%	34	93%	74
11. I finished my court business in a reasonable time.	90%	21	100%	47	97%	36	94%	82
12. Court staff paid attention to my needs.	100%	20	96%	47	100%	37	93%	80
13. I was treated with courtesy and respect.	100%	22	100%	47	100%	42	94%	87
14. I am satisfied with my experience at the courthouse.	100%	22	98%	48	97%	38	94%	86
15. I understood what happened in my case.	100%	18	95%	37	100%	23		
16. I know what I should do next in my case.	94%	17	97%	38	100%	24		
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	19	100%	34	100%	20		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	19	97%	34	100%	21		
19. The hearing was fair.	100%	18	97%	32	95%	22		
20. Both sides at the hearing were treated the same.	100%	17	94%	32	95%	20		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
1st District								
Logan								
1. The courthouse was easy to find.	100%	41	100%	82	98%	60	100%	21
2. Parking was easy.	97%	39	96%	80	100%	57	100%	22
3. I easily found the courtroom or office I needed.	100%	40	99%	81	95%	61	100%	22
4. I felt safe in the courthouse.	98%	40	99%	82	98%	60	100%	22
5. Security officers treated me with courtesy and respect.	100%	41	96%	82	97%	61	95%	22
6. The forms I needed were easy to understand.	100%	30	92%	65	95%	44	100%	16
7. The court met my needs for disability assistance.	100%	16	100%	41	96%	26	100%	7
8. The court tries to remove language barriers	96%	27	98%	52	95%	38	75%	16
9. The court's web site was useful.	100%	27	85%	41	96%	24	91%	11
10. The court's hours made it easy to do my business.	94%	17	92%	77	87%	53	94%	18
11. I finished my court business in a reasonable time.	97%	39	89%	75	92%	59	100%	22
12. Court staff paid attention to my needs.	100%	37	91%	78	91%	57	95%	21
13. I was treated with courtesy and respect.	100%	40	97%	79	95%	59	95%	21
14. I am satisfied with my experience at the courthouse.	100%	40	86%	79	92%	61	95%	22
15. I understood what happened in my case.	96%	27	85%	66	93%	40		
16. I know what I should do next in my case.	96%	28	89%	66	94%	36		
17. The judge, commissioner, referee, or mediator listened to all sides.	96%	28	93%	57	91%	43		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	30	88%	60	87%	46		
19. The hearing was fair.	97%	30	88%	58	82%	39		
20. Both sides at the hearing were treated the same.	88%	26	89%	56	84%	43		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
1st District								
Randolph								
1. The courthouse was easy to find.	100%	14			100%	12	100%	1
2. Parking was easy.	85%	13			100%	12	100%	1
3. I easily found the courtroom or office I needed.	100%	13			100%	12		
4. I felt safe in the courthouse.	100%	13			92%	12		
5. Security officers treated me with courtesy and respect.	100%	12			100%	10		
6. The forms I needed were easy to understand.	100%	8			100%	16	100%	1
7. The court met my needs for disability assistance.	100%	4			100%	2	100%	1
8. The court tries to remove language barriers	100%	6			100%	2		
9. The court's web site was useful.	83%	6				0		
10. The court's hours made it easy to do my business.	100%	4			90%	10		
11. I finished my court business in a reasonable time.	100%	10			91%	11		
12. Court staff paid attention to my needs.	100%	10			100%	10		
13. I was treated with courtesy and respect.	100%	13			100%	10		
14. I am satisfied with my experience at the courthouse.	100%	12			100%	10		
15. I understood what happened in my case.	100%	10			100%	7		
16. I know what I should do next in my case.	100%	7			100%	7		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	7			100%	6		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	7			100%	6		
19. The hearing was fair.	100%	8			100%	6		
20. Both sides at the hearing were treated the same.	88%	8			100%	6		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District								
Bountiful								
1. The courthouse was easy to find.	96%	28	100%	21	100%	19	95%	21
2. Parking was easy.	100%	29	100%	21	100%	21	100%	21
3. I easily found the courtroom or office I needed.	97%	29	95%	21	95%	21	100%	21
4. I felt safe in the courthouse.	93%	29	100%	21	100%	21	95%	21
5. Security officers treated me with courtesy and respect.	100%	29	100%	21	95%	21	100%	21
6. The forms I needed were easy to understand.	100%	21	95%	19	94%	17	90%	21
7. The court met my needs for disability assistance.	100%	6	100%	13	100%	7	57%	7
8. The court tries to remove language barriers	100%	12	93%	15	77%	13	100%	14
9. The court's web site was useful.	100%	9	75%	8	89%	9	100%	9
10. The court's hours made it easy to do my business.	77%	13	89%	18	85%	20	76%	21
11. I finished my court business in a reasonable time.	81%	26	79%	19	95%	21	80%	20
12. Court staff paid attention to my needs.	96%	24	88%	17	90%	21	100%	20
13. I was treated with courtesy and respect.	96%	26	89%	18	90%	21	100%	21
14. I am satisfied with my experience at the courthouse.	93%	27	90%	20	95%	21	95%	21
15. I understood what happened in my case.	88%	26	100%	16	95%	19		
16. I know what I should do next in my case.	88%	24	94%	16	100%	19		
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	20	89%	9	94%	17		
18. The judge, commissioner, referee, or mediator had the info needed.	95%	22	97%	34	94%	18		
19. The hearing was fair.	95%	21	100%	9	88%	17		
20. Both sides at the hearing were treated the same.	94%	18	100%	9	93%	15		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District								
Farmington								
1. The courthouse was easy to find.	98%	82	98%	117	89%	161	100%	18
2. Parking was easy.	96%	78	98%	117	90%	152	100%	18
3. I easily found the courtroom or office I needed.	93%	81	96%	118	94%	162	94%	18
4. I felt safe in the courthouse.	98%	80	98%	118	98%	162	100%	18
5. Security officers treated me with courtesy and respect.	96%	82	99%	116	96%	160	100%	18
6. The forms I needed were easy to understand.	94%	62	96%	89	93%	109	100%	13
7. The court met my needs for disability assistance.	95%	20	100%	49	94%	62	100%	7
8. The court tries to remove language barriers	98%	41	96%	73	93%	87	92%	12
9. The court's web site was useful.	82%	38	89%	56	87%	70	88%	8
10. The court's hours made it easy to do my business.	77%	44	89%	104	87%	142	88%	17
11. I finished my court business in a reasonable time.	84%	77	91%	110	83%	155	89%	18
12. Court staff paid attention to my needs.	90%	78	96%	109	91%	149	88%	17
13. I was treated with courtesy and respect.	91%	80	96%	117	93%	159	94%	18
14. I am satisfied with my experience at the courthouse.	90%	81	95%	105	90%	159	88%	17
15. I understood what happened in my case.	92%	61	94%	96	92%	120		
16. I know what I should do next in my case.	86%	59	96%	90	94%	115		
17. The judge, commissioner, referee, or mediator listened to all sides.	81%	53	93%	85	88%	112		
18. The judge, commissioner, referee, or mediator had the info needed.	81%	54	91%	87	87%	119		
19. The hearing was fair.	78%	51	93%	84	86%	111		
20. Both sides at the hearing were treated the same.	76%	49	91%	81	87%	106		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District								
Layton								
1. The courthouse was easy to find.	95%	39	75%	4	100%	42	94%	51
2. Parking was easy.	89%	37	91%	58	95%	42	96%	51
3. I easily found the courtroom or office I needed.	95%	38	100%	60	100%	41	100%	51
4. I felt safe in the courthouse.	95%	40	100%	59	98%	42	100%	50
5. Security officers treated me with courtesy and respect.	97%	39	100%	59	100%	42	100%	50
6. The forms I needed were easy to understand.	97%	29	98%	49	97%	32	100%	45
7. The court met my needs for disability assistance.	100%	16	100%	18	100%	16	100%	14
8. The court tries to remove language barriers	100%	25	92%	24	100%	19	100%	24
9. The court's web site was useful.	100%	18	95%	20	90%	21	89%	19
10. The court's hours made it easy to do my business.	100%	19	93%	55	88%	40	100%	42
11. I finished my court business in a reasonable time.	97%	36	97%	58	93%	41	96%	49
12. Court staff paid attention to my needs.	100%	36	97%	58	87%	38	98%	47
13. I was treated with courtesy and respect.	100%	37	100%	59	90%	41	98%	51
14. I am satisfied with my experience at the courthouse.	100%	36	90%	59	90%	41	98%	49
15. I understood what happened in my case.	91%	32	94%	47	87%	31		
16. I know what I should do next in my case.	97%	31	94%	47	87%	30		
17. The judge, commissioner, referee, or mediator listened to all sides.	97%	31	100%	28	83%	24		
18. The judge, commissioner, referee, or mediator had the info needed.	94%	33	100%	31	92%	25		
19. The hearing was fair.	100%	33	96%	26	83%	24		
20. Both sides at the hearing were treated the same.	100%	31	96%	28	82%	22		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District								
Morgan								
1. The courthouse was easy to find.	100%	12	100%	15	89%	9		
2. Parking was easy.	100%	11	100%	15	100%	9		
3. I easily found the courtroom or office I needed.	100%	12	100%	15	100%	9		
4. I felt safe in the courthouse.	100%	11	93%	14	100%	9		
5. Security officers treated me with courtesy and respect.	100%	12	87%	15	100%	7		
6. The forms I needed were easy to understand.	100%	4	92%	12	100%	7		
7. The court met my needs for disability assistance.	100%	1	100%	9	100%	5		
8. The court tries to remove language barriers	67%	3	88%	8	83%	6		
9. The court's web site was useful.	100%	3	86%	7	100%	3		
10. The court's hours made it easy to do my business.	43%	7	100%	11	100%	8		
11. I finished my court business in a reasonable time.	80%	10	85%	13	100%	8		
12. Court staff paid attention to my needs.	100%	8	91%	11	100%	7		
13. I was treated with courtesy and respect.	100%	11	92%	13	100%	9		
14. I am satisfied with my experience at the courthouse.	82%	11	92%	13	88%	8		
15. I understood what happened in my case.	88%	8	92%	12	100%	7		
16. I know what I should do next in my case.	100%	7	100%	10	100%	7		
17. The judge, commissioner, referee, or mediator listened to all sides.	78%	9	100%	14	100%	6		
18. The judge, commissioner, referee, or mediator had the info needed.	67%	9	93%	14	100%	6		
19. The hearing was fair.	75%	8	100%	14	100%	5		
20. Both sides at the hearing were treated the same.	75%	8	92%	12	100%	6		

Access and Fairness Survey: FY2006 - FY2011

	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District								
Ogden								
1. The courthouse was easy to find.	100%	100	98%	146	99%	116	98%	205
2. Parking was easy.	84%	92	73%	135	67%	109	64%	194
3. I easily found the courtroom or office I needed.	99%	90	96%	139	97%	107	97%	198
4. I felt safe in the courthouse.	100%	98	99%	145	99%	116	96%	201
5. Security officers treated me with courtesy and respect.	100%	97	95%	142	97%	115	94%	200
6. The forms I needed were easy to understand.	98%	63	96%	125	93%	91	91%	159
7. The court met my needs for disability assistance.	100%	26	96%	72	98%	44	94%	84
8. The court tries to remove language barriers	97%	60	98%	100	97%	67	96%	121
9. The court's web site was useful.	94%	52	88%	84	95%	55	94%	103
10. The court's hours made it easy to do my business.	86%	43	92%	133	91%	107	89%	189
11. I finished my court business in a reasonable time.	84%	88	91%	139	95%	110	88%	194
12. Court staff paid attention to my needs.	97%	86	96%	135	95%	110	91%	192
13. I was treated with courtesy and respect.	97%	94	96%	141	97%	113	93%	202
14. I am satisfied with my experience at the courthouse.	94%	98	94%	142	96%	112	90%	197
15. I understood what happened in my case.	91%	55	94%	125	96%	80		
16. I know what I should do next in my case.	89%	53	95%	121	96%	79		
17. The judge, commissioner, referee, or mediator listened to all sides.	91%	57	89%	97	97%	68		
18. The judge, commissioner, referee, or mediator had the info needed.	88%	56	93%	97	94%	71		
19. The hearing was fair.	86%	51	92%	97	95%	64		
20. Both sides at the hearing were treated the same.	83%	53	89%	94	97%	66		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
2nd District								
Ogden Juvenile								
1. The courthouse was easy to find.					99%	89	98%	66
2. Parking was easy.					58%	91	58%	62
3. I easily found the courtroom or office I needed.					98%	92		
4. I felt safe in the courthouse.					98%	92	97%	67
5. Security officers treated me with courtesy and respect.					98%	93	97%	64
6. The forms I needed were easy to understand.					99%	72	98%	54

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District								
Salt Lake City								
1. The courthouse was easy to find.	99%	210	99%	356	100%	296	100%	464
2. Parking was easy.	81%	180	82%	319	83%	255	83%	425
3. I easily found the courtroom or office I needed.	94%	206	97%	350	97%	294	97%	458
4. I felt safe in the courthouse.	98%	205	97%	355	98%	292	98%	458
5. Security officers treated me with courtesy and respect.	96%	209	97%	350	96%	292	97%	455
6. The forms I needed were easy to understand.	91%	130	94%	255	94%	197	94%	332
7. The court met my needs for disability assistance.	94%	68	92%	145	93%	91	96%	163
8. The court tries to remove language barriers	95%	130	95%	223	96%	174	95%	243
9. The court's web site was useful.	90%	135	91%	206	94%	127	89%	210
10. The court's hours made it easy to do my business.	87%	119	90%	334	89%	263	91%	408
11. I finished my court business in a reasonable time.	84%	193	83%	340	80%	281	86%	446
12. Court staff paid attention to my needs.	92%	191	92%	338	90%	271	94%	431
13. I was treated with courtesy and respect.	96%	202	97%	345	94%	283	96%	454
14. I am satisfied with my experience at the courthouse.	93%	201	92%	340	90%	284	93%	448
15. I understood what happened in my case.	91%	145	92%	242	89%	234		
16. I know what I should do next in my case.	89%	139	92%	238	92%	238		
17. The judge, commissioner, referee, or mediator listened to all sides.	87%	138	88%	234	89%	218		
18. The judge, commissioner, referee, or mediator had the info needed.	92%	142	87%	246	90%	222		
19. The hearing was fair.	88%	139	85%	233	89%	212		
20. Both sides at the hearing were treated the same.	89%	127	85%	223	86%	210		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District								
Silver Summit								
1. The courthouse was easy to find.	83%	30	90%	41	93%	29	100%	20
2. Parking was easy.	100%	30	95%	41	100%	29	100%	21
3. I easily found the courtroom or office I needed.	100%	30	100%	41	93%	29	95%	21
4. I felt safe in the courthouse.	100%	31	100%	41	100%	29	100%	21
5. Security officers treated me with courtesy and respect.	100%	30	100%	40	100%	29	95%	19
6. The forms I needed were easy to understand.	100%	19	84%	31	93%	15	100%	12
7. The court met my needs for disability assistance.	100%	9	100%	18	100%	7	100%	5
8. The court tries to remove language barriers	100%	12	90%	20	90%	10	100%	10
9. The court's web site was useful.	89%	9	93%	15	100%	5	100%	3
10. The court's hours made it easy to do my business.	94%	17	95%	41	93%	27	81%	16
11. I finished my court business in a reasonable time.	79%	29	89%	38	96%	27	65%	20
12. Court staff paid attention to my needs.	100%	26	97%	36	100%	28	94%	17
13. I was treated with courtesy and respect.	96%	28	100%	40	100%	29	100%	21
14. I am satisfied with my experience at the courthouse.	96%	27	97%	39	97%	29	95%	21
15. I understood what happened in my case.	100%	24	94%	31	100%	19		
16. I know what I should do next in my case.	100%	22	90%	29	100%	18		
17. The judge, commissioner, referee, or mediator listened to all sides.	96%	25	96%	28	100%	20		
18. The judge, commissioner, referee, or mediator had the info needed.	92%	25	96%	28	100%	20		
19. The hearing was fair.	92%	24	88%	25	100%	16		
20. Both sides at the hearing were treated the same.	96%	23	88%	25	100%	19		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District								
Tooele								
1. The courthouse was easy to find.	97%	65	98%	88	98%	90	100%	13
2. Parking was easy.	100%	63	99%	90	97%	89	85%	13
3. I easily found the courtroom or office I needed.	100%	64	99%	88	98%	89	92%	12
4. I felt safe in the courthouse.	98%	65	99%	90	100%	91	92%	13
5. Security officers treated me with courtesy and respect.	97%	65	97%	89	100%	89	100%	13
6. The forms I needed were easy to understand.	96%	47	93%	72	97%	70	100%	7
7. The court met my needs for disability assistance.	93%	29	98%	43	94%	36	100%	4
8. The court tries to remove language barriers	98%	47	94%	49	100%	46	100%	5
9. The court's web site was useful.	93%	40	90%	39	91%	32	80%	5
10. The court's hours made it easy to do my business.	94%	32	95%	82	90%	82	100%	11
11. I finished my court business in a reasonable time.	90%	60	91%	88	89%	85	100%	13
12. Court staff paid attention to my needs.	93%	61	92%	88	98%	81	91%	11
13. I was treated with courtesy and respect.	94%	65	95%	84	99%	88	100%	13
14. I am satisfied with my experience at the courthouse.	94%	63	91%	87	96%	89	85%	13
15. I understood what happened in my case.	94%	47	93%	73	93%	68		
16. I know what I should do next in my case.	94%	47	93%	71	98%	66		
17. The judge, commissioner, referee, or mediator listened to all sides.	85%	41	93%	72	97%	65		
18. The judge, commissioner, referee, or mediator had the info needed.	82%	44	95%	73	94%	67		
19. The hearing was fair.	84%	38	94%	71	98%	60		
20. Both sides at the hearing were treated the same.	86%	37	95%	61	97%	58		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
3rd District								
West Jordan								
1. The courthouse was easy to find.	100%	95	100%	136	99%	108	98%	54
2. Parking was easy.	97%	93	98%	135	100%	108	98%	54
3. I easily found the courtroom or office I needed.	100%	94	98%	132	97%	107	98%	52
4. I felt safe in the courthouse.	99%	96	99%	136	100%	108	100%	52
5. Security officers treated me with courtesy and respect.	99%	94	99%	135	99%	109	98%	52
6. The forms I needed were easy to understand.	91%	64	97%	95	96%	77	93%	44
7. The court met my needs for disability assistance.	100%	37	100%	55	98%	42	100%	22
8. The court tries to remove language barriers	100%	49	98%	81	100%	59	90%	31
9. The court's web site was useful.	92%	52	95%	64	98%	46	96%	27
10. The court's hours made it easy to do my business.	93%	42	96%	118	93%	98	96%	49
11. I finished my court business in a reasonable time.	94%	89	93%	124	92%	105	98%	53
12. Court staff paid attention to my needs.	94%	88	97%	121	97%	106	100%	51
13. I was treated with courtesy and respect.	97%	95	99%	133	97%	109	100%	51
14. I am satisfied with my experience at the courthouse.	96%	90	98%	131	96%	108	100%	50
15. I understood what happened in my case.	97%	77	97%	97	96%	90		
16. I know what I should do next in my case.	97%	75	97%	91	93%	91		
17. The judge, commissioner, referee, or mediator listened to all sides.	96%	71	96%	104	94%	84		
18. The judge, commissioner, referee, or mediator had the info needed.	92%	74	94%	103	95%	87		
19. The hearing was fair.	95%	66	95%	98	92%	83		
20. Both sides at the hearing were treated the same.	94%	64	92%	95	90%	82		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District								
American Fork								
1. The courthouse was easy to find.	93%	45	97%	63	96%	84	100%	27
2. Parking was easy.	83%	42	76%	63	64%	81	83%	24
3. I easily found the courtroom or office I needed.	100%	46	94%	62	96%	85	100%	26
4. I felt safe in the courthouse.	98%	46	98%	64	95%	84	100%	26
5. Security officers treated me with courtesy and respect.	100%	44	89%	63	92%	83	100%	26
6. The forms I needed were easy to understand.	89%	27	87%	38	94%	67	100%	66
7. The court met my needs for disability assistance.	100%	15	91%	22	100%	28	100%	9
8. The court tries to remove language barriers	100%	26	95%	43	98%	41	100%	14
9. The court's web site was useful.	94%	16	94%	18	92%	25	78%	9
10. The court's hours made it easy to do my business.	90%	20	88%	59	81%	75	86%	22
11. I finished my court business in a reasonable time.	88%	43	73%	59	71%	79	96%	26
12. Court staff paid attention to my needs.	95%	40	87%	55	81%	79	96%	25
13. I was treated with courtesy and respect.	100%	43	90%	61	85%	82	96%	26
14. I am satisfied with my experience at the courthouse.	93%	44	84%	61	81%	80	92%	26
15. I understood what happened in my case.	94%	34	84%	44	95%	61		
16. I know what I should do next in my case.	97%	31	79%	48	95%	65		
17. The judge, commissioner, referee, or mediator listened to all sides.	94%	31	94%	47	89%	55		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	31	84%	45	89%	56		
19. The hearing was fair.	96%	28	85%	40	83%	47		
20. Both sides at the hearing were treated the same.	92%	25	83%	40	81%	48		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District								
Heber City								
1. The courthouse was easy to find.	97%	33	100%	27	100%	25	100%	24
2. Parking was easy.	85%	33	96%	27	92%	25	92%	24
3. I easily found the courtroom or office I needed.	97%	33	93%	27	96%	25	100%	23
4. I felt safe in the courthouse.	94%	32	100%	27	92%	25	96%	23
5. Security officers treated me with courtesy and respect.	100%	33	96%	27	100%	24	100%	21
6. The forms I needed were easy to understand.	96%	24	100%	18	95%	20	88%	16
7. The court met my needs for disability assistance.	93%	15	100%	10	100%	9	100%	7
8. The court tries to remove language barriers	100%	22	100%	17	93%	15	92%	12
9. The court's web site was useful.	94%	16	100%	9	100%	10	71%	7
10. The court's hours made it easy to do my business.	67%	12	96%	27	88%	24	86%	21
11. I finished my court business in a reasonable time.	90%	31	92%	26	83%	24	76%	21
12. Court staff paid attention to my needs.	100%	32	96%	27	79%	24	100%	21
13. I was treated with courtesy and respect.	100%	32	100%	26	92%	24	100%	23
14. I am satisfied with my experience at the courthouse.	94%	32	96%	27	88%	24	100%	23
15. I understood what happened in my case.	96%	25	95%	22	90%	21		
16. I know what I should do next in my case.	96%	24	100%	23	89%	19		
17. The judge, commissioner, referee, or mediator listened to all sides.	88%	26	100%	20	94%	16		
18. The judge, commissioner, referee, or mediator had the info needed.	93%	28	100%	20	100%	16		
19. The hearing was fair.	88%	24	100%	20	94%	17		
20. Both sides at the hearing were treated the same.	83%	24	100%	20	88%	16		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District								
Nephi								
1. The courthouse was easy to find.	100%	16	100%	21	95%	22	100%	28
2. Parking was easy.	88%	16	100%	21	95%	22	100%	12
3. I easily found the courtroom or office I needed.	100%	14	100%	21	91%	22	100%	13
4. I felt safe in the courthouse.	94%	18	100%	21	86%	21	100%	14
5. Security officers treated me with courtesy and respect.	83%	18	100%	20	100%	21	100%	12
6. The forms I needed were easy to understand.	71%	7	100%	18	100%	13	100%	12
7. The court met my needs for disability assistance.	100%	3	100%	10	100%	12	86%	7
8. The court tries to remove language barriers	100%	7	100%	13	91%	11	100%	8
9. The court's web site was useful.	100%	4	100%	7	80%	10	100%	5
10. The court's hours made it easy to do my business.	75%	4	89%	18	95%	21	91%	11
11. I finished my court business in a reasonable time.	92%	12	89%	18	100%	21	100%	12
12. Court staff paid attention to my needs.	79%	14	94%	18	91%	22	100%	12
13. I was treated with courtesy and respect.	88%	16	100%	18	100%	22	93%	14
14. I am satisfied with my experience at the courthouse.	75%	16	95%	19	90%	20	85%	13
15. I understood what happened in my case.	78%	9	94%	18	94%	17		
16. I know what I should do next in my case.	88%	8	94%	16	100%	15		
17. The judge, commissioner, referee, or mediator listened to all sides.	64%	11	100%	18	100%	17		
18. The judge, commissioner, referee, or mediator had the info needed.	70%	10	89%	18	94%	18		
19. The hearing was fair.	69%	13	94%	18	82%	17		
20. Both sides at the hearing were treated the same.	67%	12	88%	17	90%	20		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District								
Orem (CLOSED)								
1. The courthouse was easy to find.	100%	79	97%	74	97%	60	97%	60
2. Parking was easy.	95%	79	91%	70	98%	60	98%	60
3. I easily found the courtroom or office I needed.	100%	80	97%	73	95%	59	95%	59
4. I felt safe in the courthouse.	99%	79	100%	72	100%	58	100%	58
5. Security officers treated me with courtesy and respect.	100%	79	100%	72	98%	60	98%	60
6. The forms I needed were easy to understand.	96%	71	100%	61	100%	38	100%	38
7. The court met my needs for disability assistance.	97%	39	97%	30	100%	14	100%	14
8. The court tries to remove language barriers	96%	55	98%	51	94%	31	94%	31
9. The court's web site was useful.	90%	31	89%	37	100%	21	100%	21
10. The court's hours made it easy to do my business.	91%	69	96%	69	94%	47	94%	47
11. I finished my court business in a reasonable time.	91%	74	88%	68	83%	52	83%	52
12. Court staff paid attention to my needs.	97%	75	99%	72	96%	55	96%	55
13. I was treated with courtesy and respect.	99%	78	99%	71	100%	60	100%	60
14. I am satisfied with my experience at the courthouse.	94%	77	96%	71	98%	59	98%	59
15. I understood what happened in my case.	99%	69	96%	57				
16. I know what I should do next in my case.	97%	63	100%	58				
17. The judge, commissioner, referee, or mediator listened to all sides.	95%	63	88%	49				
18. The judge, commissioner, referee, or mediator had the info needed.	98%	61	90%	50				
19. The hearing was fair.	100%	57	89%	45				
20. Both sides at the hearing were treated the same.	98%	50	91%	47				

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District								
Provo								
1. The courthouse was easy to find.	97%	126	100%	118	99%	141	99%	101
2. Parking was easy.	93%	120	93%	114	86%	136	73%	98
3. I easily found the courtroom or office I needed.	96%	117	95%	110	96%	137	97%	102
4. I felt safe in the courthouse.	99%	123	97%	117	97%	139	97%	102
5. Security officers treated me with courtesy and respect.	97%	124	95%	118	97%	138	96%	103
6. The forms I needed were easy to understand.	86%	77	96%	89	94%	102	91%	75
7. The court met my needs for disability assistance.	97%	31	98%	52	94%	48	94%	32
8. The court tries to remove language barriers	96%	72	97%	67	100%	75	88%	64
9. The court's web site was useful.	87%	85	89%	64	84%	61	94%	50
10. The court's hours made it easy to do my business.	92%	73	94%	104	90%	125	89%	92
11. I finished my court business in a reasonable time.	82%	117	91%	110	76%	135	86%	101
12. Court staff paid attention to my needs.	93%	120	94%	105	94%	131	88%	100
13. I was treated with courtesy and respect.	94%	121	94%	113	99%	137	95%	102
14. I am satisfied with my experience at the courthouse.	89%	122	92%	112	94%	137	87%	101
15. I understood what happened in my case.	94%	82	92%	83	95%	98		
16. I know what I should do next in my case.	89%	80	96%	89	94%	98		
17. The judge, commissioner, referee, or mediator listened to all sides.	85%	82	95%	62	91%	91		
18. The judge, commissioner, referee, or mediator had the info needed.	83%	80	91%	68	95%	93		
19. The hearing was fair.	83%	80	88%	52	95%	79		
20. Both sides at the hearing were treated the same.	86%	72	91%	56	93%	81		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District								
Provo Juvenile								
1. The courthouse was easy to find.					100%	60	80%	40
2. Parking was easy.					89%	61	78%	40
3. I easily found the courtroom or office I needed.					98%	59	95%	40
4. I felt safe in the courthouse.					100%	63	98%	40
5. Security officers treated me with courtesy and respect.					100%	63	95%	39
6. The forms I needed were easy to understand.					100%	43	91%	35
7. The court met my needs for disability assistance.					100%	25	85%	13

Access and Fairness Survey: FY2006 - FY2011

	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
4th District								
Spanish Fork								
1. The courthouse was easy to find.	100%	21	98%	40	100%	40	100%	28
2. Parking was easy.	100%	20	89%	38	90%	42	96%	26
3. I easily found the courtroom or office I needed.	100%	20	100%	40	97%	38	96%	27
4. I felt safe in the courthouse.	100%	20	100%	39	95%	42	100%	27
5. Security officers treated me with courtesy and respect.	100%	20	100%	34	90%	41	100%	20
6. The forms I needed were easy to understand.	100%	19	91%	32	91%	34	100%	23
7. The court met my needs for disability assistance.	100%	4	35%	40	100%	19	100%	9
8. The court tries to remove language barriers	100%	10	95%	21	96%	25	88%	8
9. The court's web site was useful.	93%	14	87%	15	95%	19	100%	4
10. The court's hours made it easy to do my business.	70%	10	95%	37	86%	36	92%	24
11. I finished my court business in a reasonable time.	95%	21	95%	39	98%	140	96%	27
12. Court staff paid attention to my needs.	100%	20	97%	37	92%	39	92%	25
13. I was treated with courtesy and respect.	100%	21	100%	38	95%	41	100%	26
14. I am satisfied with my experience at the courthouse.	100%	20	97%	37	86%	42	92%	26
15. I understood what happened in my case.	89%	19	97%	32	93%	30		
16. I know what I should do next in my case.	84%	19	97%	31	100%	28		
17. The judge, commissioner, referee, or mediator listened to all sides.	88%	16	93%	43	96%	28		
18. The judge, commissioner, referee, or mediator had the info needed.	94%	17	93%	27	86%	29		
19. The hearing was fair.	94%	16	93%	30	93%	29		
20. Both sides at the hearing were treated the same.	93%	15	92%	26	93%	30		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District								
Beaver								
1. The courthouse was easy to find.	100%	17	100%	22	100%	8		
2. Parking was easy.	100%	17	100%	22	100%	8	100%	7
3. I easily found the courtroom or office I needed.	100%	16	100%	22	100%	8	100%	7
4. I felt safe in the courthouse.	88%	17	100%	22	100%	8	100%	7
5. Security officers treated me with courtesy and respect.	100%	17	100%	22	100%	5	100%	7
6. The forms I needed were easy to understand.	80%	10	100%	16	83%	6	100%	6
7. The court met my needs for disability assistance.	100%	8	100%	15	100%	6	100%	2
8. The court tries to remove language barriers	100%	10	100%	16	100%	6	100%	3
9. The court's web site was useful.	88%	8	100%	11	67%	3	100%	1
10. The court's hours made it easy to do my business.	73%	11	100%	18	86%	7	80%	5
11. I finished my court business in a reasonable time.	80%	15	95%	19	86%	7	71%	7
12. Court staff paid attention to my needs.	92%	13	100%	20	100%	7	100%	6
13. I was treated with courtesy and respect.	93%	15	100%	21	100%	7	100%	6
14. I am satisfied with my experience at the courthouse.	87%	15	100%	20	86%	7	86%	7
15. I understood what happened in my case.	75%	12	95%	19	67%	3		
16. I know what I should do next in my case.	67%	12	94%	18	67%	3		
17. The judge, commissioner, referee, or mediator listened to all sides.	85%	13	94%	18	50%	4		
18. The judge, commissioner, referee, or mediator had the info needed.	85%	13	100%	18	100%	2		
19. The hearing was fair.	77%	13	94%	17	100%	2		
20. Both sides at the hearing were treated the same.	77%	13	88%	16	50%	4		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District								
Cedar City								
1. The courthouse was easy to find.	100%	41	98%	47	100%	48	96%	25
2. Parking was easy.	100%	40	100%	44	98%	47	96%	23
3. I easily found the courtroom or office I needed.	100%	41	98%	46	100%	48	96%	24
4. I felt safe in the courthouse.	100%	41	96%	46	100%	48	96%	25
5. Security officers treated me with courtesy and respect.	100%	41	100%	47	100%	47	96%	24
6. The forms I needed were easy to understand.	100%	30	97%	38	94%	34	89%	18
7. The court met my needs for disability assistance.	100%	12	100%	25	100%	14	100%	10
8. The court tries to remove language barriers	100%	26	96%	28	100%	26	93%	14
9. The court's web site was useful.	96%	24	96%	25	100%	22	89%	9
10. The court's hours made it easy to do my business.	82%	22	95%	42	91%	47	88%	25
11. I finished my court business in a reasonable time.	76%	38	93%	45	98%	47	88%	25
12. Court staff paid attention to my needs.	95%	37	98%	44	98%	47	92%	25
13. I was treated with courtesy and respect.	98%	41	98%	45	100%	48	96%	25
14. I am satisfied with my experience at the courthouse.	95%	40	91%	45	91%	47	92%	25
15. I understood what happened in my case.	96%	28	91%	34	91%	33		
16. I know what I should do next in my case.	100%	27	97%	35	94%	34		
17. The judge, commissioner, referee, or mediator listened to all sides.	90%	31	88%	32	91%	34		
18. The judge, commissioner, referee, or mediator had the info needed.	97%	32	91%	33	91%	32		
19. The hearing was fair.	91%	33	94%	32	93%	30		
20. Both sides at the hearing were treated the same.	81%	32	88%	34	90%	30		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
5th District								
St. George								
1. The courthouse was easy to find.	100%	98	98%	65	97%	74	100%	25
2. Parking was easy.	96%	89	77%	64	84%	70	72%	25
3. I easily found the courtroom or office I needed.	98%	95	97%	63	99%	73	100%	22
4. I felt safe in the courthouse.	99%	97	98%	65	97%	76	100%	26
5. Security officers treated me with courtesy and respect.	99%	98	98%	63	92%	75	100%	26
6. The forms I needed were easy to understand.	98%	57	94%	48	98%	60	100%	18
7. The court met my needs for disability assistance.	97%	32	83%	23	92%	24	100%	8
8. The court tries to remove language barriers	98%	61	85%	34	100%	51	100%	14
9. The court's web site was useful.	100%	48	96%	28	85%	27	100%	15
10. The court's hours made it easy to do my business.	94%	35	91%	57	90%	70	100%	24
11. I finished my court business in a reasonable time.	95%	78	82%	60	78%	72	88%	25
12. Court staff paid attention to my needs.	98%	88	98%	59	96%	70	96%	26
13. I was treated with courtesy and respect.	100%	95	97%	61	89%	75	92%	26
14. I am satisfied with my experience at the courthouse.	95%	98	94%	62	97%	74	100%	26
15. I understood what happened in my case.	98%	55	92%	48	98%	59		
16. I know what I should do next in my case.	96%	54	94%	48	98%	56		
17. The judge, commissioner, referee, or mediator listened to all sides.	96%	54	93%	56	98%	64		
18. The judge, commissioner, referee, or mediator had the info needed.	94%	54	91%	53	98%	61		
19. The hearing was fair.	98%	46	92%	52	93%	57		
20. Both sides at the hearing were treated the same.	96%	49	94%	54	98%	57		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District								
Junction								
1. The courthouse was easy to find.	100%	2	100%	8	100%	11	100%	2
2. Parking was easy.	100%	2	100%	8	100%	9	100%	2
3. I easily found the courtroom or office I needed.	100%	2	100%	8	100%	11	100%	2
4. I felt safe in the courthouse.	100%	2	100%	7	100%	11	100%	2
5. Security officers treated me with courtesy and respect.	100%	2	100%	8	100%	5	100%	2
6. The forms I needed were easy to understand.	100%	2	100%	7	89%	9	100%	2
7. The court met my needs for disability assistance.	100%	1	100%	3	100%	5	100%	2
8. The court tries to remove language barriers	100%	2	100%	3	100%	3	100%	1
9. The court's web site was useful.	100%	1	67%	3	67%	3	100%	1
10. The court's hours made it easy to do my business.	100%	1	100%	6	100%	9	100%	1
11. I finished my court business in a reasonable time.	50%	2	80%	5	89%	9	100%	2
12. Court staff paid attention to my needs.	100%	2	100%	8	89%	9	100%	2
13. I was treated with courtesy and respect.	50%	2	100%	7	100%	11	100%	2
14. I am satisfied with my experience at the courthouse.	50%	2	100%	8	91%	11	100%	2
15. I understood what happened in my case.	100%	2	100%	6	100%	1		
16. I know what I should do next in my case.	100%	2	100%	6	100%	3		
17. The judge, commissioner, referee, or mediator listened to all sides.	50%	2	100%	6		0		
18. The judge, commissioner, referee, or mediator had the info needed.	50%	2	100%	6		0		
19. The hearing was fair.	50%	2	100%	4		0		
20. Both sides at the hearing were treated the same.	50%	2	100%	6		0		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District								
Kanab								
1. The courthouse was easy to find.	96%	23	100%	22	89%	18	100%	2
2. Parking was easy.	96%	23	100%	21	94%	18	100%	2
3. I easily found the courtroom or office I needed.	91%	23	100%	21	94%	17	100%	2
4. I felt safe in the courthouse.	91%	23	100%	22	100%	17	100%	2
5. Security officers treated me with courtesy and respect.	100%	23	100%	22	100%	15	100%	2
6. The forms I needed were easy to understand.	100%	16	95%	20	88%	8	100%	2
7. The court met my needs for disability assistance.	100%	12	100%	13	100%	5	100%	1
8. The court tries to remove language barriers	100%	19	100%	16	100%	5	100%	1
9. The court's web site was useful.	91%	11	100%	10	100%	5	100%	1
10. The court's hours made it easy to do my business.	100%	10	95%	21	92%	12	100%	2
11. I finished my court business in a reasonable time.	90%	20	100%	22	93%	14	100%	2
12. Court staff paid attention to my needs.	94%	18	100%	20	92%	13	100%	2
13. I was treated with courtesy and respect.	100%	22	100%	21	100%	18	100%	2
14. I am satisfied with my experience at the courthouse.	95%	21	100%	21	89%	19	100%	2
15. I understood what happened in my case.	94%	18	100%	18	83%	6		
16. I know what I should do next in my case.	94%	16	100%	17	83%	6		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	18	100%	20	100%	8		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	18	95%	19	100%	7		
19. The hearing was fair.	94%	16	100%	19	83%	6		
20. Both sides at the hearing were treated the same.	100%	16	100%	17	100%	8		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District								
Loa								
1. The courthouse was easy to find.	100%	4	100%	15	100%	8	100%	9
2. Parking was easy.	100%	4	80%	15	88%	8	78%	9
3. I easily found the courtroom or office I needed.	100%	4	93%	15	88%	8	100%	8
4. I felt safe in the courthouse.	100%	4	80%	15	88%	8	100%	9
5. Security officers treated me with courtesy and respect.	100%	4	91%	11	100%	4	83%	6
6. The forms I needed were easy to understand.	100%	2	100%	10	100%	7	83%	6
7. The court met my needs for disability assistance.	0%	0	86%	7	100%	2	100%	30
8. The court tries to remove language barriers	100%	2	100%	8	100%	2	100%	4
9. The court's web site was useful.	100%	1	80%	5	75%	4	100%	3
10. The court's hours made it easy to do my business.	0%	1	69%	13	100%	8	89%	9
11. I finished my court business in a reasonable time.	67%	3	100%	14	88%	8	88%	8
12. Court staff paid attention to my needs.	100%	3	100%	11	100%	8	88%	8
13. I was treated with courtesy and respect.	100%	3	87%	15	100%	8	88%	8
14. I am satisfied with my experience at the courthouse.	100%	3	86%	14	88%	8	75%	8
15. I understood what happened in my case.	100%	1	100%	12	100%	5		
16. I know what I should do next in my case.	100%	1	100%	10	100%	5		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	1	82%	11	80%	5		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	1	91%	11	80%	5		
19. The hearing was fair.	100%	1	91%	11	67%	3		
20. Both sides at the hearing were treated the same.	100%	1	80%	10	75%	4		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District								
Manti								
1. The courthouse was easy to find.	100%	51	100%	31	100%	26	95%	21
2. Parking was easy.	94%	51	100%	30	96%	24	67%	21
3. I easily found the courtroom or office I needed.	98%	51	97%	30	100%	26	95%	20
4. I felt safe in the courthouse.	90%	51	97%	31	96%	25	90%	21
5. Security officers treated me with courtesy and respect.	100%	50	100%	30	95%	19	100%	20
6. The forms I needed were easy to understand.	89%	36	100%	21	95%	19	100%	18
7. The court met my needs for disability assistance.	84%	19	100%	11	83%	6	100%	10
8. The court tries to remove language barriers	100%	24	100%	15	100%	14	100%	11
9. The court's web site was useful.	91%	23	92%	13	83%	6	86%	7
10. The court's hours made it easy to do my business.	97%	31	89%	28	92%	24	89%	19
11. I finished my court business in a reasonable time.	90%	39	90%	30	96%	24	95%	20
12. Court staff paid attention to my needs.	93%	44	100%	27	100%	24	100%	21
13. I was treated with courtesy and respect.	94%	48	97%	31	96%	24	100%	20
14. I am satisfied with my experience at the courthouse.	87%	47	97%	31	85%	27	93%	14
15. I understood what happened in my case.	82%	28	92%	25	100%	15		
16. I know what I should do next in my case.	84%	25	96%	26	93%	15		
17. The judge, commissioner, referee, or mediator listened to all sides.	94%	33	100%	22	100%	16		
18. The judge, commissioner, referee, or mediator had the info needed.	91%	34	96%	23	93%	15		
19. The hearing was fair.	90%	30	100%	21	92%	13		
20. Both sides at the hearing were treated the same.	88%	32	95%	22	93%	14		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District								
Panguitch								
1. The courthouse was easy to find.	73%	11	100%	10	100%	25	100%	10
2. Parking was easy.	100%	11	89%	9	96%	25	90%	10
3. I easily found the courtroom or office I needed.	92%	12	90%	10	100%	24	100%	10
4. I felt safe in the courthouse.	92%	13	100%	10	100%	25	100%	10
5. Security officers treated me with courtesy and respect.	100%	13	100%	8	100%	11	100%	9
6. The forms I needed were easy to understand.	100%	7	100%	7	100%	14	100%	6
7. The court met my needs for disability assistance.	100%	2	75%	4	100%	6	100%	5
8. The court tries to remove language barriers	100%	5	100%	3	100%	8	100%	5
9. The court's web site was useful.	83%	6	50%	2	80%	5	100%	5
10. The court's hours made it easy to do my business.	90%	10	75%	12	95%	20	100%	9
11. I finished my court business in a reasonable time.	94%	17	89%	9	89%	18	100%	10
12. Court staff paid attention to my needs.	94%	18	100%	10	100%	18	100%	8
13. I was treated with courtesy and respect.	94%	17	100%	10	100%	24	100%	9
14. I am satisfied with my experience at the courthouse.	94%	17	80%	10	96%	25	89%	9
15. I understood what happened in my case.	100%	18	100%	7	100%	10		
16. I know what I should do next in my case.	94%	18	100%	7	100%	11		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	17	75%	8	89%	9		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	17	100%	8	88%	8		
19. The hearing was fair.	100%	17	71%	7	75%	8		
20. Both sides at the hearing were treated the same.	100%	16	86%	7	90%	10		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
6th District								
Richfield								
1. The courthouse was easy to find.	92%	24	100%	37	100%	27	100%	14
2. Parking was easy.	96%	23	97%	37	96%	27	93%	14
3. I easily found the courtroom or office I needed.	96%	24	100%	37	92%	26	100%	14
4. I felt safe in the courthouse.	96%	24	95%	37	96%	27	100%	14
5. Security officers treated me with courtesy and respect.	96%	24	100%	37	93%	27	100%	14
6. The forms I needed were easy to understand.	90%	20	100%	24	91%	23	100%	9
7. The court met my needs for disability assistance.	89%	9	100%	16	100%	16	67%	3
8. The court tries to remove language barriers	100%	14	100%	17	89%	18	100%	5
9. The court's web site was useful.	100%	14	94%	16	89%	18	100%	8
10. The court's hours made it easy to do my business.	92%	12	100%	34	96%	25	100%	13
11. I finished my court business in a reasonable time.	92%	24	88%	34	81%	27	92%	13
12. Court staff paid attention to my needs.	96%	24	100%	33	88%	24	100%	12
13. I was treated with courtesy and respect.	100%	24	100%	36	92%	26	100%	13
14. I am satisfied with my experience at the courthouse.	92%	24	100%	34	93%	27	93%	14
15. I understood what happened in my case.	93%	14	96%	25	91%	23		
16. I know what I should do next in my case.	93%	15	96%	24	86%	21		
17. The judge, commissioner, referee, or mediator listened to all sides.	94%	16	96%	24	90%	21		
18. The judge, commissioner, referee, or mediator had the info needed.	87%	15	96%	26	86%	21		
19. The hearing was fair.	88%	16	96%	26	95%	20		
20. Both sides at the hearing were treated the same.	87%	15	96%	24	83%	18		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District								
Castle Dale								
1. The courthouse was easy to find.	100%	17	97%	33	97%	39	87%	15
2. Parking was easy.	100%	17	100%	33	95%	39	100%	16
3. I easily found the courtroom or office I needed.	100%	17	97%	32	100%	39	100%	16
4. I felt safe in the courthouse.	100%	17	97%	33	97%	39	100%	16
5. Security officers treated me with courtesy and respect.	100%	16	96%	28	94%	35	100%	16
6. The forms I needed were easy to understand.	100%	11	90%	21	97%	32	100%	9
7. The court met my needs for disability assistance.	80%	5	100%	12	94%	18	100%	7
8. The court tries to remove language barriers	100%	5	100%	16	100%	20	100%	5
9. The court's web site was useful.	100%	3	100%	12	94%	16	100%	8
10. The court's hours made it easy to do my business.	100%	9	90%	29	89%	36	100%	15
11. I finished my court business in a reasonable time.	93%	14	88%	32	87%	38	100%	16
12. Court staff paid attention to my needs.	94%	16	97%	30	97%	36	100%	16
13. I was treated with courtesy and respect.	100%	16	100%	31	100%	39	100%	16
14. I am satisfied with my experience at the courthouse.	100%	15	91%	33	92%	39	100%	16
15. I understood what happened in my case.	100%	13	100%	22	97%	33		
16. I know what I should do next in my case.	100%	13	100%	22	97%	35		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	13	96%	26	94%	31		
18. The judge, commissioner, referee, or mediator had the info needed.	100%	12	92%	25	100%	31		
19. The hearing was fair.	100%	13	92%	24	97%	30		
20. Both sides at the hearing were treated the same.	100%	11	92%	24	100%	28		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District								
Moab								
1. The courthouse was easy to find.	97%	30	98%	41	100%	45	100%	33
2. Parking was easy.	80%	30	95%	78	84%	43	85%	33
3. I easily found the courtroom or office I needed.	93%	30	95%	41	98%	45	96%	25
4. I felt safe in the courthouse.	90%	30	98%	41	98%	46	97%	33
5. Security officers treated me with courtesy and respect.	93%	30	97%	38	100%	40	100%	22
6. The forms I needed were easy to understand.	88%	25	93%	29	86%	36	96%	28
7. The court met my needs for disability assistance.	80%	10	94%	17	90%	21	91%	11
8. The court tries to remove language barriers	95%	21	97%	30	88%	25	89%	18
9. The court's web site was useful.	89%	19	94%	17	88%	17	63%	8
10. The court's hours made it easy to do my business.	79%	19	90%	41	89%	45	82%	28
11. I finished my court business in a reasonable time.	90%	29	95%	39	84%	45	91%	32
12. Court staff paid attention to my needs.	89%	27	95%	39	93%	43	94%	32
13. I was treated with courtesy and respect.	90%	29	98%	43	96%	45	94%	32
14. I am satisfied with my experience at the courthouse.	89%	28	95%	40	89%	45	90%	31
15. I understood what happened in my case.	90%	21	97%	33	89%	37		
16. I know what I should do next in my case.	94%	18	100%	33	97%	37		
17. The judge, commissioner, referee, or mediator listened to all sides.	91%	22	97%	36	86%	37		
18. The judge, commissioner, referee, or mediator had the info needed.	91%	23	92%	36	89%	37		
19. The hearing was fair.	95%	22	91%	33	80%	35		
20. Both sides at the hearing were treated the same.	86%	22	94%	33	80%	35		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District								
Monticello								
1. The courthouse was easy to find.	100%	29	100%	28	100%	10	100%	6
2. Parking was easy.	89%	28	70%	27	78%	9	80%	5
3. I easily found the courtroom or office I needed.	97%	29	100%	28	100%	10	100%	6
4. I felt safe in the courthouse.	93%	29	96%	28	100%	10	100%	6
5. Security officers treated me with courtesy and respect.	96%	28	100%	26	100%	7	100%	5
6. The forms I needed were easy to understand.	82%	17	89%	18	100%	6	100%	3
7. The court met my needs for disability assistance.	100%	10	83%	6	60%	5	100%	1
8. The court tries to remove language barriers	89%	18	93%	14	100%	6	100%	2
9. The court's web site was useful.	78%	18	91%	11	67%	3		0
10. The court's hours made it easy to do my business.	88%	17	96%	24	89%	9	100%	4
11. I finished my court business in a reasonable time.	89%	27	96%	25	100%	9	100%	6
12. Court staff paid attention to my needs.	89%	27	96%	23	88%	8	100%	5
13. I was treated with courtesy and respect.	83%	29	86%	29	100%	9	100%	6
14. I am satisfied with my experience at the courthouse.	86%	28	93%	27	100%	9	100%	6
15. I understood what happened in my case.	95%	21	81%	21	100%	6		
16. I know what I should do next in my case.	85%	20	77%	22	100%	6		
17. The judge, commissioner, referee, or mediator listened to all sides.	82%	22	74%	19	100%	5		
18. The judge, commissioner, referee, or mediator had the info needed.	82%	22	80%	20	83%	6		
19. The hearing was fair.	87%	23	78%	18	67%	3		
20. Both sides at the hearing were treated the same.	74%	23	67%	18	50%	2		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
7th District								
Price								
1. The courthouse was easy to find.	100%	35	97%	78	100%	51	95%	39
2. Parking was easy.	97%	35	95%	78	96%	50	92%	39
3. I easily found the courtroom or office I needed.	100%	35	99%	76	98%	51	95%	38
4. I felt safe in the courthouse.	97%	35	97%	79	94%	51	95%	39
5. Security officers treated me with courtesy and respect.	94%	34	99%	77	96%	51	97%	39
6. The forms I needed were easy to understand.	91%	23	95%	58	100%	41	93%	28
7. The court met my needs for disability assistance.	73%	11	88%	43	93%	29	91%	11
8. The court tries to remove language barriers	92%	24	100%	47	100%	35	100%	21
9. The court's web site was useful.	89%	18	91%	33	100%	26	100%	18
10. The court's hours made it easy to do my business.	83%	18	94%	72	100%	46	92%	37
11. I finished my court business in a reasonable time.	87%	31	96%	72	98%	49	84%	37
12. Court staff paid attention to my needs.	90%	30	96%	74	98%	47	94%	35
13. I was treated with courtesy and respect.	94%	33	96%	79	98%	50	100%	39
14. I am satisfied with my experience at the courthouse.	94%	34	97%	78	100%	50	89%	38
15. I understood what happened in my case.	91%	23	97%	63	100%	36		
16. I know what I should do next in my case.	91%	22	100%	63	100%	35		
17. The judge, commissioner, referee, or mediator listened to all sides.	92%	25	95%	62	100%	35		
18. The judge, commissioner, referee, or mediator had the info needed.	96%	24	98%	65	100%	35		
19. The hearing was fair.	92%	26	97%	59	97%	34		
20. Both sides at the hearing were treated the same.	88%	26	95%	58	94%	32		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District								
Duchesne								
1. The courthouse was easy to find.	73%	22	100%	19	96%	25	93%	15
2. Parking was easy.	100%	21	100%	20	100%	25	100%	15
3. I easily found the courtroom or office I needed.	95%	22	100%	20	100%	25	93%	15
4. I felt safe in the courthouse.	95%	22	95%	20	96%	24	92%	12
5. Security officers treated me with courtesy and respect.	100%	21	94%	18	100%	19	100%	11
6. The forms I needed were easy to understand.	86%	14	100%	19	94%	18	100%	11
7. The court met my needs for disability assistance.	100%	9	100%	13	91%	11	100%	2
8. The court tries to remove language barriers	92%	12	100%	12	100%	15	80%	5
9. The court's web site was useful.	91%	11	100%	9	85%	13	75%	4
10. The court's hours made it easy to do my business.	91%	11	100%	19	96%	24	67%	12
11. I finished my court business in a reasonable time.	79%	19	95%	19	96%	23	82%	11
12. Court staff paid attention to my needs.	95%	21	100%	18	96%	23	85%	13
13. I was treated with courtesy and respect.	95%	22	95%	20	96%	25	85%	13
14. I am satisfied with my experience at the courthouse.	77%	22	95%	20	96%	24	75%	12
15. I understood what happened in my case.	80%	15	89%	19	95%	20		
16. I know what I should do next in my case.	79%	14	94%	16	100%	19		
17. The judge, commissioner, referee, or mediator listened to all sides.	87%	15	100%	18	95%	21		
18. The judge, commissioner, referee, or mediator had the info needed.	83%	12	94%	17	95%	22		
19. The hearing was fair.	77%	13	94%	16	99%	84		
20. Both sides at the hearing were treated the same.	85%	13	93%	15	89%	18		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District								
Manila								
1. The courthouse was easy to find.	100%	10	100%	7	100%	7	100%	9
2. Parking was easy.	90%	10	86%	7	100%	7		0
3. I easily found the courtroom or office I needed.	100%	10	100%	7	100%	6		0
4. I felt safe in the courthouse.	100%	10	100%	7	100%	7		0
5. Security officers treated me with courtesy and respect.	100%	9	100%	7	100%	7		0
6. The forms I needed were easy to understand.	100%	5	100%	5	100%	4		0
7. The court met my needs for disability assistance.	100%	3	100%	5	100%	5		0
8. The court tries to remove language barriers	100%	3	100%	3	100%	4		0
9. The court's web site was useful.	100%	3	100%	2	100%	3		0
10. The court's hours made it easy to do my business.	100%	3	100%	7	71%	7		0
11. I finished my court business in a reasonable time.	71%	7	100%	6	71%	7		0
12. Court staff paid attention to my needs.	100%	8	100%	6	83%	6		0
13. I was treated with courtesy and respect.	100%	7	100%	7	86%	7		0
14. I am satisfied with my experience at the courthouse.	100%	5	100%	6	71%	7		0
15. I understood what happened in my case.	80%	5	100%	5	80%	5		
16. I know what I should do next in my case.	75%	4	100%	5	75%	4		
17. The judge, commissioner, referee, or mediator listened to all sides.	100%	3	100%	4	100%	7		
18. The judge, commissioner, referee, or mediator had the info needed.	50%	4	100%	4	100%	7		
19. The hearing was fair.	67%	3	100%	4	86%	7		
20. Both sides at the hearing were treated the same.	100%	1	100%	3	83%	6		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District								
Roosevelt								
1. The courthouse was easy to find.	100%	22	98%	50	95%	22	96%	27
2. Parking was easy.	91%	23	94%	50	100%	21	89%	27
3. I easily found the courtroom or office I needed.	100%	23	100%	50	95%	22	100%	27
4. I felt safe in the courthouse.	96%	23	98%	50	91%	22	96%	27
5. Security officers treated me with courtesy and respect.	87%	23	98%	48	91%	22	96%	27
6. The forms I needed were easy to understand.	80%	15	98%	43	94%	16	89%	19
7. The court met my needs for disability assistance.	90%	10	95%	38	82%	11	89%	9
8. The court tries to remove language barriers	83%	18	92%	38	87%	15	79%	14
9. The court's web site was useful.	94%	16	89%	35	93%	14	100%	9
10. The court's hours made it easy to do my business.	70%	10	91%	46	91%	22	79%	24
11. I finished my court business in a reasonable time.	81%	21	84%	45	73%	22	85%	26
12. Court staff paid attention to my needs.	86%	22	90%	48	86%	22	84%	25
13. I was treated with courtesy and respect.	91%	22	89%	46	82%	22	96%	26
14. I am satisfied with my experience at the courthouse.	86%	22	91%	47	77%	22	85%	26
15. I understood what happened in my case.	93%	15	93%	45	89%	19		
16. I know what I should do next in my case.	100%	13	98%	42	84%	19		
17. The judge, commissioner, referee, or mediator listened to all sides.	94%	16	95%	39	95%	20		
18. The judge, commissioner, referee, or mediator had the info needed.	87%	15	90%	40	89%	19		
19. The hearing was fair.	79%	14	90%	40	80%	20		
20. Both sides at the hearing were treated the same.	86%	14	93%	40	90%	20		

Access and Fairness Survey: FY2006 - FY2011								
	2011		2008		2007		2006	
	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp	% Stating Adequate or Better	# Resp
8th District								
Vernal								
1. The courthouse was easy to find.	93%	44	100%	82	88%	32	100%	26
2. Parking was easy.	91%	44	100%	81	91%	32	100%	26
3. I easily found the courtroom or office I needed.	100%	43	100%	82	100%	31	100%	26
4. I felt safe in the courthouse.	95%	44	100%	79	100%	31	100%	26
5. Security officers treated me with courtesy and respect.	98%	42	96%	82	100%	32	100%	25
6. The forms I needed were easy to understand.	96%	26	95%	59	87%	15	93%	15
7. The court met my needs for disability assistance.	88%	16	96%	49	92%	12	100%	3
8. The court tries to remove language barriers	100%	24	100%	44	100%	18	100%	9
9. The court's web site was useful.	86%	22	88%	34	100%	17	75%	4
10. The court's hours made it easy to do my business.	88%	25	92%	73	100%	31	96%	24
11. I finished my court business in a reasonable time.	75%	40	80%	75	90%	30	92%	26
12. Court staff paid attention to my needs.	95%	39	93%	71	93%	30	100%	25
13. I was treated with courtesy and respect.	95%	42	97%	78	94%	31	100%	26
14. I am satisfied with my experience at the courthouse.	85%	40	96%	78	94%	31	100%	26
15. I understood what happened in my case.	97%	32	94%	64	88%	25		
16. I know what I should do next in my case.	89%	35	92%	65	93%	27		
17. The judge, commissioner, referee, or mediator listened to all sides.	93%	28	94%	70	97%	30		
18. The judge, commissioner, referee, or mediator had the info needed.	85%	27	92%	129	86%	29		
19. The hearing was fair.	81%	27	95%	60	88%	25		
20. Both sides at the hearing were treated the same.	85%	27	92%	63	93%	27		